



CLERAD

SERVICES CLERAD

After sales service Gamma-Sup

Our main goals :

- ✓ To respect our procedures and the quality system **ISO 13 485**
- ✓ To insure the after sale services of your device (directly integrated into the company)
- ✓ An available and dedicated Hot line
- ✓ To respond in less than 48 hours and give a telephon diagnosis
- ✓ To maintain medical devices for an optimize life time (10 years minimum)
- ✓ To realize Technical and quality insurance audit in Ry et RX



Maintenance Contracts :

- Premium
- Classic (preventive and corrective contract)
- Quality control and calibration of all isotops (First level control + documentation update + calibration all isotops)
- Calibration all isotops
- Calibration for one isotop
- Internal method control (méthode + phantom + analisis)

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ISO 13485